1997-Carbon Fiber Black Prophet Ice Tool Recall Notice

Product Safety Advisory 3/7/1997

ATTENTION CARBON FIBER BLACK PROPHET OWNERS

REGARDING SPECIFIC BATCH NUMBER RETURN FOR INSPECTION

WHAT ARE WE REQUESTING?

Black Diamond is issuing a return for inspection notice for selected batches of Carbon Fiber Black Prophets. Despite individually pull testing every completed CFBP to 1,000 lbs to verify the head strength, as well as batch testing all individual manufacturing orders, we recently found that several specific batches had insufficient surface preparation. This has resulted in two instances where the head has become separated, over time, from the shaft. In both cases the separation was preceded by a change in the “sound” of the tool when it was being used. The majority of tools will never have a problem but we need to inspect them.

Tools should be returned to Black Diamond directly, or via your nearest BD retailer. They will be inspected and either returned, rebuilt or replaced within 15 working days of our receiving the tool. Do not return any components (picks, hammers, adzes, leashes) just the shaft only.

WHAT DATE CODES NEED TO BE RETURNED

The batches in need of inspection have date codes below 7009. Tools with date codes of 7009 or above do NOT need to be returned. The date code is located on the head of the tool between the hammer/adze and the shaft head. You will have to disassemble the tool to find the date code.

WHAT DO YOU DO IF YOUR TOOL NEEDS TO BE INSPECTED?

You should return the tool (shaft only) either directly to Black Diamond of your nearest Black Diamond Dealer (dealers please call you customer service representative for a RA before returning tools). Tools will be processed and returned directly to Black Diamond should be shipped to:

CFBP Returns
Black Diamond Equipment, Ltd.
2084 East 3900 South
Salt Lake City, UT 84124

If you have any questions, either call or email us at:

Phone: 801 278-5533
Email:
The Carbon Fiber Black Prophet is designed for performance, durability and reliability. Black Diamond, despite the bumpy start, believes in the exceptional quality of this design and material. We apologize for the inconvenience and greatly appreciate your help.

Best Regards,

THE EMPLOYEE OWNERS OF BLACK DIAMOND EQUIPMENT, LTD.